

January 1st, 2024

TOYOICHEM CO., LTD.

2-1, Kyobashi 2-chome, Chuo-ku,

Tokyo, 104-8379 JAPAN

Website:

<https://www.artiencegroup.com/>

Watch out for counterfeit products

Dear Valued Customers,

TOYOICHEM would like to bring to your attention that counterfeit of “LIOELM™TSS™” was sold in the market and recently we discovered this case in China. When purchasing “LIOELM™TSS™”, please contact our authorized distributors to ensure the authenticity of TOYOICHEM’s products.

TOYOICHEM confirmed that counterfeit products do not have the same quality as our products, and if used by customers, they may cause malfunctions in your devices, products, etc. Please note that TOYOICHEM cannot be responsible for any damages incurred by customers when using counterfeit products.

If you have acquired counterfeit products or ones which you suspect to be a counterfeit, please contact us at the e-mail address listed below.

TOYOICHEM is currently considering measures against counterfeit products, including the use of legal action.

TOYOICHEM continues to take a firm stance against illegal activities such as the sale and manufacture of counterfeit products, regardless of country, and continues to work to ensure that all customers who use our products can use them safely.

Information & Communication Materials Sales Division

TOYOICHEM CO., LTD.

MAIL: info@artiencegroup.com

➤ LIOELM and TSS are the trademarks of artience CO., LTD.